

### RAJAULATU, NAMKUM, RANCHI (Jharkhand)

Established by the Act. of Government of Jharkhand Act. 15, 2017 Gazzate Notification No. 505, Dated 17 July 2017 As per Section 2(f) of UGC Act. 1956

# Minutes of the Student's Grievance Redressal Committee Meeting (SGRC) of August 2022

The Student's Grievance Redressal Committee Meeting (SGRC) in July 2022 was held on 28/07/2022 at 11.30 AM in the Conference Hall, Administrative Building of the University.

• Date

: 30th August 2022

• Time

11.30 AM

• Venue

Meeting Hall, Administrative Building, YBNU-

Ranchi

#### • Members Present:

:

	Name	Designation	Committee Responsibility
01	Dr. S.P.Yadav	Vice Chancellor YBN University	Chairperson
02	Dr. Arpana Sharma	Dean Student Welfare-(DSW)	Presiding Officer
03	Dr. Shammi Kesh Roy	Dean-School of Legal Studies	Member
04	Dr. Susmita Mohapatra	Head- Dept of History	Member
05	Ms. Madhuri Ghosh	Office Executive (Non-teaching)	Member
06	Ms. Shilpa Kumari	Office Administrative (Non-Teaching)	Member
07	Khushi Rani	Student representative (School of Agriculture & Animal Husbandry)	Member
08	Mayank Kumar Pathak	Student representative (School of Arts &humanities)	Member
09	Sushmita Sen	Student representative (School of Legal Studies)	Member

SGRCM: 2022:(2)

### Opening Remarks by the Chairperson.

The Chairperson welcomed all the members of the Student's Grievance Redressal Committee (SGRC) in its meeting of the August month 2022, was held on 30.08.2022. She conveyed her thanks to the esteemed members for rendering their useful guidance from time-to-time.



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Agenda (1): To provide Semester wise books of Agriculture in library

**Discussion**: All the members have given their opinions and suggest DSW to write a letter to the chief librarian to submit report of the present status of Agriculture books.

**Resolutions:** The members of the Committee have considered the above and try to resolve soon.

Agenda (2): Shortage of water supply especially when Hostlers return to their rooms from duty at odd times.

**Discussion**: All the members have given their opinions and suggested to write a letter to maintenance incharge to submit report for the above.

**Resolutions:** The members of the Committee have considered the above and try to resolve it as soon as possible

Agenda (3): Appointment of lady's security guard in the Girl's hostel.

Discussion: All the members have given their opinions and suggest DSW to write a request letter to the management to appoint lady's security guard in girl's hostel

**Resolutions:** The members of the Committee have considered the above and will submit the proposals for the above to the management as soon as possible.

Agenda (4): Cafeteria and canteen facility in Kawali campus

**Discussion**: All the members have given their opinions and suggest DSW to write a request letter to the management and discuss the above.

**Resolutions:** The members of the Committee have considered the above and will submit the proposals for the above to the management as soon as possible.

**Vote of thanks:** The Chairman of the Student's Grievance Redressal Committee praised all committee members for their Presence. She was grateful to all of the team.

Signature of the Presiding Officer DSW, YBNU (SGRC)

Signature of the Chairperson

Vice-Chancellor YBN University-Ranchi



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## Student's Grievance Redressal CommitteeMeeting (SGRC) of August 2022

### **Action taken report**

As per the discussion conducted and approved minutes in the said meeting, action was taken as under:

S.no.	Points discussed	Action Taken	Remarks
1.	To provide Semester wise books of Agriculture in library	A request letter has issued from the office of DSW to the chief librarian of YBNU to submit present status of Agriculture books in library	Proposal will be given to the management and try to resolve it soon.
2.	Shortage of water supply especially when Hostlers return to their rooms from duty at odd times.	A letter has issued from the office of DSW to the Maintenance incharge of hostels to submit daily report of water availability for daily use purpose.	Maintenance incharge will ensure water for flushing 24x7, drinking water 24x7 and storage in all available tanks.
3.	Appointment of lady's security guard in the Girl's hostel.	A request letter has sent to the management for appointment of lady's security in Girl's hostel.	By the order of management will be resolve soon

Signature of the Chairperson

Student's Grievance Redressal Committee

Vice-Chancellor YBN University-Ranchi



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No: YBN/Univ/DSW/SGRC/290822/001

Date:29/08/2022

### OFFICE OF DSW

#### **NOTIFICATION**

(Meeting)

This is to inform all members of **STUDENTS GRIEVANCE REDRESSAL COMMITTEE**, YBN University, Ranchi that a meeting has been scheduled at 11:30 A.M. date 30/08/2022, in the Meeting Hall. It is requested to all members of the same to attend without failure

#### **AGENDA:**

- To provide Semester wise books of Agriculture in library
- Shortage of water supply especially when Hostlers return to their rooms from duty at odd times.
- Appointment of lady's security guard in the Girl's hostel.
- Cafeteria and canteen facility in Kawali campus

Dr. Arpana Sharma

Dean student welfare

YBN University, Ranchi-10

#### Copy to:

- 1. PA to Vice-Chancellor
- 2. PA to Registrar/CF&AO
- 3. All members of SGRC
- 4. Notice File